LACSPACE CORPORATION PVT. LTD.

Legal Centre · Controlled legal document

Sub-processors

The third-party providers Lacspace relies on to operate its services, how we vet them, and how to stay informed of changes.

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AT A GLANCE

A plain-language summary — the full text below is what legally applies.

- We use trusted providers to run hosting, storage, email, payments, and AI.
- Sub-processors are contractually bound to protect your data.
- Cross-border transfers use appropriate legal safeguards.
- Enterprise customers can request change notices and object to new sub-processors.

1. About Sub-processors

1.1 To provide our Services, **Lacspace** engages trusted third-party providers ("sub-processors") that may process personal data on our behalf. This page lists the categories of sub-processors we use. It supports our Privacy Policy and Data Processing Agreement .

2. How We Vet Sub-processors

2.1 We select reputable providers and bind them by contract to appropriate confidentiality and data-protection obligations. Sub-processors may only process data on our instructions and to provide their service to us, consistent with our commitments to you.

3. Categories & Providers

3.1 We use sub-processors in the categories below. Specific providers may change over time; this list reflects the categories and representative providers we rely on.

- **Cloud hosting & compute** — application hosting and infrastructure — Amazon Web Services (AWS).
- **Managed database** — primary data storage — MongoDB Atlas.
- **Object storage & CDN** — file storage and media delivery — AWS S3.
- **Email & messaging** — transactional email, notifications — SMTP / email providers.
- **Push notifications** — mobile push delivery — Expo push service.

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- **Payments** — payment processing — regional gateways (e.g. eSewa, Khalti).
- **AI services** — AI features and inference — foundation-model providers.
- **Analytics & monitoring** — usage analytics and reliability — privacy-respecting analytics.

4. International Transfers

4.1 Some sub-processors operate in multiple countries. Where personal data is transferred across borders, we use appropriate safeguards required by law (such as Standard Contractual Clauses), as described in our Privacy Policy .

5. Changes & Notifications

5.1 We may add or replace sub-processors as our Services evolve. Enterprise customers can request advance notice of material changes to sub-processors under their agreement, and may follow the objection process below.

6. Objecting to a Sub-processor

6.1 If you have a data-processing agreement with us and reasonably object to a new sub-processor on data-protection grounds, contact privacy@lacspace.com and we will work with you in good faith to address your concern.

7. Contact

7.1 Questions about our sub-processors? Contact privacy@lacspace.com .

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